



**\*\*Important Announcement Regarding Rate Increase: Effective May 21, 2024\*\***

Dear CWSC Members,

As your trusted water service provider, we want to inform you of an upcoming change that will affect your water bills starting this May. After careful consideration at the public meeting held on March 12, 2024, the CWSC Board of Directors voted to increase the base monthly rate from \$34 to \$45. New water usage tiers and rates were also adopted, which are outlined in the table below.

Tier	Gallons	New Rate per 1,000 gallons	Current Rate per 1,000 gallons
1	0 - 6,000	\$5.76	\$5.40
2	6,001 - 20,000	\$8.26	\$5.40
3	20,001 plus	\$10.26	\$5.40

Please note that we have not increased water rates since 2016. However, the cost of delivering water to you has increased significantly since that period, including the prices of essential resources such as pipes, meters, chemicals, valves, energy, and labor. Additionally, we face increasing and new regulatory challenges, including compliance with Lead and Copper rule changes and increased reporting requirements. We have absorbed these rising costs for the past eight years. However, we are no longer able to maintain our current rates and uphold our commitment to deliver high-quality water to you.

We understand that any increase in rates is not good news, and we want to assure you that we have structured the new rates to minimize the impact on our members as much as possible. Low-volume consumers of 2,000 gallons of water or less will see a bill increase of about \$12 a month. Approximately 78% of our members consume less than 6,000 gallons per month and can expect a bill increase of about \$13 or less. Large consumers of water will see greater increases. Members consuming 10,000 to 20,000 gallons a month can expect an increase ranging from \$24 to \$54 per month. Less than 4% of members will hit third-tier pricing, with increases of greater than \$54 per month. You can find example bill calculations at <https://www.consolidatedwsc.com/rates-and-policies> to help estimate your new bill based on your anticipated usage. We recognize the importance of transparent communication, and we are committed to providing you with reliable and affordable water services. If you have any questions or concerns regarding this rate increase, please do not hesitate to reach out to our customer service team at 936-544-2986.

Thank you for your understanding and continued support as we work to maintain the quality and reliability of your water supply.

Sincerely,

Amber Stelly, General Manager