

Maintaining our Commitment to our Customers



Photo courtesy of Erin Ford, District 9 Director

On May 26, 2020 we experienced a major line failure in the Porter Springs area. We know this disruption caused our customers to be greatly inconvenienced and want you to know we work hard every day to ensure safe, abundant water.

Our system encompasses over 7,000 miles of service lines, 24 active pump stations and 10 water wells. On a daily basis, we answer over 70 phone calls, complete 11 service orders, and test water quality at 54 separate sample sites. With a system that services over 5,400 meters in 3 counties, our team stays pretty busy and your patience during

maintenance activities is always appreciated.

We are grateful for your support in our communities. Please know that we are here for you and working 24/7 to restore water during every service interruption.

With warmest regards and many thanks,

Amber Stelly
General Manager
The Consolidated Water Supply Corporation