

FCFUD Leak Protection Survey 2026

Purpose

Fall Creek Falls Utility District is considering expanded leak and water line protection. Before making any changes, we would like your feedback on the coverage options available from ServLine and Water Leak Relief.

Current Coverage (ServLine)

- Leak Protection: 1 claim/year up to \$1,000. Residential \$2.45/mo; Business \$4.30/mo.
- Service Line Protection: Up to \$10,000. Residential \$5.00/mo; Business \$13.50/mo.

ServLine Options

- Option 1: Keep current coverage.
- Option 2: \$2,500/year. Residential \$3.64; Single Business \$6.38; Double Business \$12.76.
- Option 3: \$3,000/year. Residential \$3.74; Single Business \$6.57; Double Business \$13.14.
- Option 4: \$5,000/year. Residential \$3.97; Single Business \$6.97; Double Business \$13.94.

Water Leak Relief

Up to 2 claims/year. Optional Service Line Protection up to \$10,000. Residential \$5.40/mo; Single Business \$14.30/mo; Double Business \$29.15/mo.

Licensed plumber required; company can dispatch/pay contractor directly or reimburse customer-selected licensed plumber.

- Option 5: \$1,000 coverage. Residential \$2.67; Single Business \$4.21; Double Business \$8.45.
- Option 6: \$1,500 coverage. Residential \$2.79; Single Business \$4.49; Double Business \$9.26.
- Option 7: \$2,000 coverage. Residential \$2.87; Single Business \$4.70; Double Business \$9.84.
- Option 8: \$2,500 coverage. Residential \$2.94; Single Business \$4.87; Double Business \$10.32.
- Option 9: \$3,000 coverage. Residential \$3.00; Single Business \$5.02; Double Business \$10.74.

Your Feedback

Only one plan can be offered to all customers. Individual plan selections are not available.

Please let us know which option you prefer. Questions or comments?

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Your feedback will help determine whether changes are made to the current leak protection program.